



Welcome to the

Annual General Meeting

Tuesday 14th December 2021





Before we start – some guidelines for using Zoom

To help us at the start of the meeting please:

- Check your full name appears on the screen

During the meeting please use the controls at the bottom of your screen to:

- Mute your device unless speaking
- Use the 'chat' option to ask a question off screen
- Use the 'raise hand' button in the reaction option vote

Thanks for your co-operation with these points



Annual General Meeting 2021



- **Welcome by the Chair plus outline of using Zoom**
- **Presentation of the Council's new draft strategy for Adult Social Care**
Alexis Chappell & Nicola Shearstone from Sheffield City Council
- **Apologies Received**
- **Approval of Minutes for the 2020 AGM**
- **Presentation of the Annual Report & Accounts (2020-21)**
- **Appointment of the Independent Examiners**
- **Appointments to the Board of Trustees**
- **Service for carers 2022 onwards**
- **Showing of video 'Caring for someone with dementia'**
- **Thank You plus Questions & Answers**





Welcome to our guest speakers

Alexis Chappell

Director of Adult Health and Social Care at Sheffield Council



Nicola Shearstone

Head of Commissioning for Prevention & Early Intervention at Sheffield Council



The Council's new draft strategy for Adult Social Care



Annual General Meeting 2021



Formal proceedings of the AGM (full details are in the separate word document)

- **Apologies Received**
- **Approval of Minutes for the 2020 AGM**
- **Presentation of the Annual Report & Accounts (2020-21)** (next slide)
- **Appointment of the Independent Examiners**
- **Appointments to the Board of Trustees**



Statement of financial activities for YE 31 March 2021

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	2021 £	2020 £
Income from:					
Donations and legacies	13,955	-	-	13,955	11,010
Charitable activities	518,635	-	266,936	785,571	850,031
Investments	827	-	-	827	3,486
Other income	92	-	-	92	6,831
Total income	<u>533,509</u>	<u>-</u>	<u>266,936</u>	<u>800,445</u>	<u>871,358</u>
Expenditure on:					
Charitable activities					
Carers City Wide Service	356,773	-	59,776	416,549	493,986
Sundry projects	185,966	635	136,784	323,385	308,320
Total expenditure	<u>542,739</u>	<u>635</u>	<u>196,560</u>	<u>739,934</u>	<u>802,306</u>
Net (expenditure/income)	(9,230)	(635)	70,376	60,511	69,052
Transfer of funds	(4,498)	3,225	1,273	-	-
Net movement of funds	<u>(13,728)</u>	<u>2,590</u>	<u>71,649</u>	<u>60,511</u>	<u>69,052</u>
Reconciliation of funds					
Total funds brought forward	299,476	45,506	259,057	604,039	534,987
Fund balances at 31 March 2021	<u>285,748</u>	<u>48,096</u>	<u>330,706</u>	<u>664,550</u>	<u>604,039</u>

BALANCE SHEET

	2021 £	2020 £
Assets employed		
Fixed assets		
Tangible assets	9,221	7,405
Current assets		
Debtors	4,625	18,588
Cash in bank and in hand	685,581	599,874
	<u>690,206</u>	<u>618,462</u>
Creditors		
Amounts falling due within one year	(34,877)	21,828
Net current assets	<u>655,329</u>	<u>596,634</u>
Net assets	<u>664,550</u>	<u>604,039</u>
Income funds		
Restricted funds	330,706	259,057
Designated funds	48,096	45,506
Unrestricted funds	285,748	299,476
Total funds	<u>664,550</u>	<u>604,039</u>

This is a summary of the full independently examined accounts of Sheffield Carers Centre for the year ended 31 March 2021. A copy of the full accounts is available from the registered office.

Three areas of Delivery



- **Deliver services for carers**
- **Reach and register more carers**
- **Work in partnership with other organisations and use influence to improve carers' situations**





➤ **Service adaptations to meet the needs of carers during the Coronavirus pandemic**

- ✓ Identified caring situations most at risk of breakdown in immediate emergency. Council made initial check-up calls.
- ✓ Covid vaccination roll-out. Data from Carers Register transferred securely to Council/NHS so that eligible carers would be invited for vaccination.

➤ **Provided trusted information about Covid safety via website, Enews and Carer Advisers**

- ✓ Coronavirus webpage was fifth most visited
- ✓ 17,422 people visited the website for a total of 24,206 sessions.
- ✓ A total of 64,500 pageviews were made on the website.
- ✓ Highlighted emergency planning booklet and template
- ✓ Most visited webpages: home (24% of total) services (8%) Carer Card (7%) Contact Us (5%)
- ✓ Enews: high levels of engagement with Covid related items
- ✓ Printed newsletter to carers without email



➤ **Community Connect**

- ✓ Adapted Community Connect service to provide ongoing support for carers who were most isolated.
- ✓ Number of carers who received the service almost doubled, from 50 in the first quarter to 95 in the final quarter.
- ✓ Before first lockdown there were 4 volunteers in the service, then Advice Line volunteers moved across and brought total number to 11 volunteers.
- ✓ Two rounds of recruitment - 25 volunteers by year end.
- ✓ Each volunteer called several carers on a regular basis (weekly or fortnightly).
- ✓ Total contribution of volunteer hours 1,751 hours

Having a break



Sheffield
Carers
Centre

Having a break



➤ **Having a Break**

- ✓ Most Time for a Break grants are usually used for carer to get away for short break
- ✓ Carers encouraged to find more creative ways to take a break during lockdowns/restrictions
- ✓ Examples – magazine subscriptions, purchasing tablets and arts and craft materials
- ✓ 266 carers received a time for a Break grant, totalling £45,374

Delivering
excellent
service

Sheffield
Carers
Centre

Delivering
excellent
service

➤ In Total

- ✓ **3,093** carers received support
- ✓ **1,378** new carers identified and added to the Carers Register
- ✓ Main caring situations: carers of someone with dementia (32%) carers of someone with a mental health condition (15%) carers of someone with a learning disability (10%) and carers of someone with autism/Asperger's (8%).
- ✓ **701 new Tier 1 and 41 Tier 2 Carers Assessments** carried out
- ✓ 72 reviews of carers assessments carried out
- ✓ **208 carers had a Personal Budget** (value £236,350) enabling them to purchase support to reduce the impact of caring.
- ✓ £163,346 additional income from welfare benefits was secured.
- ✓ £21,250 hardship grants provided to purchase essential items e.g. cookers & washing machines.

Reaching more carers



- **Carers Week**
 - ✓ Joint comms campaign with SYC
 - ✓ Created social media pack for all organisations.
 - ✓ 250 carers visited self-registration page
- **Carers Rights Day**
 - ✓ Live interviews on BBC Radio Sheffield
- **Training for professionals (examples)**
 - ✓ Webinar created, now mandatory training for staff in Adult Social Care,
 - ✓ Contributed to a series of 'lunch-time learning' sessions about dementia, including diagnosis and dealing with crisis.
- **1,378 new carers identified and added to the Carers Register**
- **7% from Black / Asian / Minority Ethnic groups**



➤ **Carer Voice & Partnerships**

Information about consultations and relevant opportunities for carers to have their say on issues that are important to them.

Voice/partnership work included:

- ✓ The Covid Prevention and Management Board
- ✓ Rapid Health Impact Assessments
- ✓ Visits to care homes
- ✓ The new Covid Hubs network of voluntary and community groups and organisations
- ✓ Home Care Transformation project
- ✓ Review of Adult Social Care
- ✓ The End of Life group led by Sheffield Teaching Hospitals



➤ Funding & Fundraising

- ✓ Significant investment in new premises and laptops/equipment to enable working at home.
- ✓ Additional small grants from South Yorkshire Community Foundation, SCC Covid Response Fund, Carers Trust, Cutler's Charity Fund, CCG
- ✓ Sickleholme Golf Club adopted Sheffield Carers Centre as charity of the year
Fundraising started just before the pandemic struck.
Club members still raised total of £5,025.
Earmarked for face to face social activities

Supporting carers for 27 years





Three delivery areas

1: Reach and register more carers

2: Deliver direct services for carers

3: 'Partnership' work. Work with other organisations to improve identification, recognition and support for carers.

Outcomes for carers from the Carers Strategy remain the same





1: Reach and register more carers

Continue to:

- Deliver public comms campaigns
- Work with professional partners and community groups who come into contact with carers
- **NEW** Re-frame current pathways into the Carers Centre – signposting, referral, registration





2: Services for carers

- Carer Advice Line. Personalised information, advice, carers needs assessments, support planning, Personal Budgets, Time for a Break grants
- Community Connect. **NEW** digital volunteers
- More development of new groups for under-represented groups of carers
- **NEW** Toolkit4carers

Advice4carers: Online self-help guide with information and advice resources on key topics, e.g how do I get a break, how do I get support for the person I care for. Hosted on new website.

Breaks4carers: Programme group activities that provide a short break.

Inform4carers: Information/training sessions e.g. wellbeing topics, wills/trusts, emergency first aid





3: Partnership work

‘Whole city approach’ i.e. every organisation and sector has a part to play in identifying, signposting and supporting carers.

More focus with health sector.





Carer involvement

- More ways in future for carers to be involved in various projects and workstreams
- For example, short term 'task and finish' groups, focus groups, short polls on social media
- Carer Expert Panel to continue, seek new members next year



Supporting carers for 27 years



Annual General Meeting 2021



[Click here to watch this 4 minute video >>>](#)



Caring for someone with dementia in Sheffield

Sheffield carers share their experiences